**From:** Telstra Security Operations

**To:** NBN TEAM, nbn@email.com

**Subject:** ONGOING INCIDENT: Malware Attack on nbn services

Hello NBN Team,

At 2022-03-20 03:16:34 UTC, Telstra Security Operations detected a malware attack on nbn services using a zero-day vulnerability affecting the Spring Framework. This has led to downtime across our nbn network leading to impaired service functionality.

Telstra Security Operations is monitoring the incident and will revert with an update. Please have site reliability engineers on standby for mitigation

For any questions or issues, don’t hesitate to reach out to us.

Kind regards,

**James | Telstra Security Operations**